

Google Voice

www.google.com/voice

Enhance the capabilities of your phone

what is it?

Google Voice is a telecommunications system that organizes user's phone numbers and voice mail into one manageable web interface. Google Voice can answer, forward, screen, record and transcribe phone calls. Google Voice also offers users the option to choose a "master" phone number that can be set to ring their home, work, mobile or any other phone without revealing those numbers.

educational use?

Using your Google Voice "master" number on a syllabus is a great way to control when and what phones ring when your students call. It also has full functioning voicemail that can be emailed to you as an audio file or a transcribed format.

pros & cons?

Google Voice puts users in control of their phones. It lets them decide when they want their home, mobile, office, and other phones to ring. Features allowing users to decide to answer or send a call to voicemail are great. Users can also configure the system to filter phone numbers allowing certain calls to ring to a selected phone or go to voicemail.

what's it cost?

Free to use. Rates apply for international dialing.

alternatives?

VoxOx (<http://www.voxox.com>) and 3Jam (<http://3jam.com>) are two alternatives.

resources?

Google Help Support

<http://www.google.com/support/voice/bin/topic.py?hl=en&topic=16497>

Feature Videos

<http://www.youtube.com/googlevoice>